



Chiba City Residential Newsletter

May 11<sup>th</sup>, 2020 Extra Edition

Published By: Chiba City International Association

Contact: TEL 043-245-5750

English · 英語

## 100,000-yen Benefit per Person

### Notice Regarding the “Special Cash Payments”

#### Chiba City Special Cash Payments Call Center

☎043-306-2277 8:30-17:30 (includes weekends and holidays)

※Only available in Japanese

※For those with hearing or speaking difficulties : E-Mail: [t-kyufukin@city.chiba.lg.jp](mailto:t-kyufukin@city.chiba.lg.jp)

**Eligibility:** People registered in Chiba city's Basic Resident Registration System as of April 27, 2020.

**Amount:** 100,000 yen per person (will be deposited together to the householder)

**How to Apply:** You can apply online or by mail.

※Ward offices, etc. will not accept applications.

#### 1. Apply Online (for those with a My Number Card)

Householders with a My Number card can apply online.

Start Date: Friday, May 15

Deposit Date: Scheduled to be progressively deposited from the end of May

More Info



#### 2. Apply by Mail

##### (1) End of May (Planned)

The city will mail out the form.



##### (2) Until August (Planned)

Mail back a copy of identity verification documents, and documents to verify the payment transfer account.



##### (3) Two Weeks to a Month After Applying

The money will be deposited into the designated bank account.

※The payment may be delayed if the documents are incomplete or if there are many applications coming at the same time.



#### 3. To Those Struggling with Livelihood Funds

##### Special Small Emergency Loans

Loans are available for households that have suffered reduced income due to their

businesses/jobs being suspended, etc.

Loan Limit: Within 200,000 yen

Apply/Ask: Chiba Council of Social Welfare, Livelihood Welfare Funds (Special Loans)

Business Center

☎043-209-8780 9:00-17:00 (weekdays only)

#### 4. Beware of Fraud!

A worker from city hall or the Ministry of Internal Affairs and Communications

**will NEVER do the following.**

- ✗ Ask you to operate an ATM
- ✗ Ask you to transfer them a fee
- ✗ Ask you to apply via email

If you think something is suspicious, consult with your nearest

police station or call the designated police consultation phone number (#9110).



#### 5. Special Cash Payments Q&A

Q. Are foreigners also eligible to receive the benefit?

A. Anybody is eligible if they are listed in the Basic Resident Registration System.

Q. Is there an income limit?

A. No, there is none.

Q. Can I receive the benefit in cash?

A. To ensure a safe and speedy payment, it is generally done via bank transfer.

If you do not have a bank account, please contact the call center (☎043-306-2277) after the application forms arrive.

You will be informed of the procedures at a later date.

Q. I recently moved.

A. As a general rule, please apply to the municipality that is stated on your residence record as of April 27.

Q. I am living at a different place than the one listed on my residence record because I am a victim of domestic violence from my spouse.

A. If certain requirements are met, you can apply in a municipality that is not the one on your residence record by submitting an application form. Please consult with the Child and Domestic Affairs Section of any Health and Welfare Center.



## Online Registration Q&A

Q. What do I need to apply online?

A. You need the following:

- ①The My Number Card of the householder
- ②A cell phone that can read a My Number card, or a computer with an IC card reader (install the MynaPortal application).
- ③Documents to verify the payment transfer account of the financial institution
- ④The PIN you set up when you received your My Number card (6-16 alphanumeric characters)



Q. I want to apply for a My Number card.

A. It takes 1-2 months to receive it after applying.

For more details on how to apply, please check the homepage. Search for

"Chiba city My Number card".



Q. My PIN has been locked.

A. You must go to the Citizens' General Inquiries Division at any ward office or civic center to have it be reset.

In order to avoid crowding at the counter, please apply via mail as much as possible.

## 6. Check for Recent Information Here

Information on the novel coronavirus (COVID-19) is being updated frequently via the Chiba City Anzen/Anshin emails and the Chiba city homepage.

### 【Chiba City Anzen/Anshin Emails】

- ①Send a blank email to [entry@chiba-an.jp](mailto:entry@chiba-an.jp)
- ②Open the URL that is in the reply email
- ③Register by following the instructions on the screen



Chiba City International  
Association HP



Chiba City International  
Association Facebook



Chiba City HP  
COVID-19



Public Relations  
Division Twitter



## 7. Chiba City International Association “Daily Living Consultation Desk for Foreign Residents”

For people struggling with Japanese, you may use this service to consult in foreign languages (English, Chinese, Korean, Spanish, Vietnamese).

Please ask or check the URL below to see when you can consult in your desired language.

URL: <http://www.ccia-chiba.or.jp/index.php/forforeign/dailyconsultationservices.html>

Hours: 9:00-19:30, Monday to Friday

9:00-16:30, Saturday

\*Closed on Sundays and holidays

【Consult/Ask】 ☎043-245-5750 E-Mail: [ccia@ccia-chiba.or.jp](mailto:ccia@ccia-chiba.or.jp)

